# MOHAMMED ALHUSSAIN

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I am **Mohammed AlHussain**, a graduate of **Jubail Industrial College** with a diploma in **Computer Science – Information Technology**. I am passionate about the field of technology, especially in **technical support, networking, and system maintenance**.

During my internship at **Al-Mana Group**, I gained hands-on experience in a real work environment where I participated in setting up and configuring devices, connecting them to networks, troubleshooting daily technical issues, and assisting in preparing and launching a new call center site.

I am seeking to join a professional organization where I can further develop my technical and professional skills, contribute to improving system efficiency, and enhance the overall user experience. I strongly believe that continuous learning and self-development are key to success in the IT field.

## EXPERIENCE AND TRAINING TASKS

**JUNE 29, 2025 – OCTOBER 9, 2025**

### INTERN – TECHNICAL SUPPORT DEPARTMENT AL-MANA

- Installed and configured computer systems and connected them to the network.
- Installed software through company servers.
- Set up and configured wireless printers.
- Troubleshot technical issues related to computers, networks, and printers.
- Participated in setting up and launching a new Call Center site. **Training Projects and Responsibilities:**
- Supervised device setup and domain integration within the network.
- Performed periodic maintenance and ensured device readiness.
- Tested network performance and ensured stable connectivity.
- Collaborated with the technical team to ensure smooth and efficient operations.

## EDUCATION

**GRADUATION YEAR: 2025**

### DIPLOMA IN COMPUTER SCIENCE – INFORMATION TECHNOLOGY JUBAIL INDUSTRIAL COLLEGE

## SKILLS

- Software and operating system installation.
- Basic knowledge of networking and Active Directory.
- Teamwork and effective collaboration.

## ADDITIONAL INFORMATION

- Computer hardware setup and maintenance.
- Network and printer configuration.
- Good command of English (spoken and written).

- Actively participated in preparing and launching a new call center during internship training.
- Collaborated with team members to ensure smooth daily operations and solve technical issues.
- Passionate about technology, troubleshooting, and helping others solve IT-related problems.
- Continuously learning about networking, cybersecurity, and new IT solutions.
- Willing to volunteer or assist in tech-related community projects to gain more experience.

# Certifications & Professional Development

- **Cybersecurity Awareness Workshop**
  Kafa'at Al-Ahsa Association for Human Capacity Development
  **Duration:** 2 Training Hours
- **Cybersecurity & Emerging Technologies**
  Doroob Platform – Monsha'at
  **Duration:** 2 Training Hours
- **Internet of Things (IoT) and Its Applications**
  Doroob Platform – Monsha'at
  **Duration:** 3 Training Hours
- **Internet of Things (IoT) & Emerging Opportunities**
  Doroob Platform – Monsha'at
  **Duration:** 4 Training Hours
- **Cloud Computing**
  Doroob Platform – Monsha'at
  **Duration:** 2 Training Hours
- **Introduction to Internet of Things (IoT)**
  Doroob Platform – Monsha'at
  **Duration:** 3 Training Hours
- **Emerging Technologies Training Track**
  Doroob Platform – Monsha'at
  **Duration:** 14 Training Hours