Sherif Ahmed Khattab

● Haram, Giza, Egypt ● Phone: (+2) 01069 142 429 ● Phone: (+2) 01114707008
● Email: sherif_khattab@msn.com

Objective

- My goal is to obtain a dynamic, challenging opportunity that contributes to the outstanding success of the business via 20+ years Information Technology experience.

Professional Experience

Senior Assistant Manager – System & IT Dept – Egyptian Banking Institute (EBI) – Central Bank of Egypt

Aug 2002 – Aug 2022

- Managing IT staff by recruiting and training employees, communicating job expectations, and monitoring performance.
- Overseeing the annual IT budget and ensuring cost-effectiveness.
- Monitoring daily operations, including server hardware, software, and operating systems.
- Coordinating technology installations, upgrades, and maintenance.
- Selecting and purchasing new and replacement hardware and software, when necessary.
- Testing, troubleshooting, and modifying information systems so that they operate effectively.
- Generating performance reports for operating systems.
- Assuring all IT activities are performed within the parameters of applicable laws, codes, and regulations.
- Evaluating technology risks in order to develop a network disaster recovery plan and backup procedures.
- Remaining up to date with advances in technology and industry best practices
- Cyber security
- information security
- Data center Management and Backup VMM with Veeam System
- Mange and installation Windows 7– windows 8– windows 8.1– windows 10– windows 11
- Mange and installation Servers and domain controller (2003-2008-2012-2012 r2 - 2016 -2019 server)
- Exchange server (2007-2010 - 2016 Exchange server) - print server – VPN server - fax server – Hyper-V technology – blade servers
- Installation and maintenance NVR server security Cameras and NVR- DVR systems and IP cameras Support CCTV
- Manage and install Network and design of the network infrastructure and associated processes
- Manage access control systems
- Repair all Pc's and laptop Hardware and software
- Mange and installation Webex systems for Meetings - Webex Room Kit Pro
- Familiar with meeting software (Zoom – Teams -Webex)
- Familiar with all audio and video devices
- Mange and installation Crestron room scheduling.

Training & Courses

- Internet of Things & Home Security
- Applying Design Thinking to An Everyday Problem
- Design Thinking in Action
- Email and Instant Messaging Security
- Grasping Digital TV and Movie Basics
- The Design Thinking Process Prototype
- Understanding Digital Audio
- Using Cloud-Based Applications
- Working with Microsoft OneDrive
- Financial Literacy
- E-Banking
- English Course
- Training Coordinators Development Plan – Communication & Interpersonal Skills

- Banking Products & Services Introduction
- Computer Placement Test
- ITIL V3 Foundation
- Problem Solving & Decision Making

- Azure Data Engineer Associate Certification Guide
- Description of SDLC Phases Part 14 - Certified Information Systems Auditor (CISA)
- Hardware Monitoring Procedures - Certified Information Systems Auditor (CISA)
- Image Processing Part 1 - Certified Information Systems Auditor (CISA)
- Information Security - All Employees Compliance
- MyStory as a manager I am leading a reflection meeting
- MyStory as a manager I am leading a reflection
- Secure SDLC Part 3 - Certified Secure Web Application Engineer (CSWAE)
- Security Architecture Part 1 - Certified Secure Web Application Engineer (CSWAE)
- session Management - Certified Secure Web Application Engineer (CSWAE)
- Testing Methodologies Part 1 - Certified Secure Web Application Engineer (CSWAE)
- Authentication and Authorization Attacks Part 3 - Certified Secure Web Application Engineer (CSWAE)
- Conflict Resolution – American Chamber in Egypt
- Authentication and Authorization Attacks Part 1 - Certified Secure Web Application Engineer (CSWAE)

- 1 Minute Active Listening
- Cyber Security Awareness
- Digital Footprint
- Emotional intelligence Self-management
- Microsoft Teams – Introduction
- The Project Management Course
- Understanding Windows 8 Speech Tech
- Why Storytelling Matters
- Information Security Awareness - by SANS
- Internet Banking
- Detect counterfeiting and forgery
- Photoshop
- Performance Management Training
- Customer Service
- Insecurity Code Discovery and Mitigation Part 1 - Certified Secure Web Application Engineer (CSWAE)
- Module 1 Section Review - Certified Information Systems Auditor (CISA)

- Business Writing
- Telephone Etiquette
- ENI Digital Test™

- Authentication and Authorization Attacks Part 4 - Certified Secure Web Application Engineer (CSWAE)
- Authentication and Authorization Attacks Part 5 - Certified Secure Web Application Engineer (CSWAE)
- Cryptography Part 2 - Certified Secure Web Application Engineer (CSWAE)
- Output Controls Part 2 - Certified Information Systems Auditor (CISA)
- OWASP TOP 10 Part 2 - Certified Secure Web Application Engineer (CSWAE)
- Risk Management Part 2 - Certified Secure Web Application Engineer (CSWAE)
- Risk Management Part 3 - Certified Secure Web Application Engineer (CSWAE)
- Risk Management Part 4 - Certified Secure Web Application Engineer (CSWAE)
- Testing Methodologies Part 2 - Certified Secure Web Application Engineer (CSWAE)
- Web Application Security Part 1 - Certified Secure Web Application Engineer (CSWAE)
- Web Application Security Part 3 - Certified Secure Web Application Engineer (CSWAE)
- Web Application Security Part 5 - Certified Secure Web Application Engineer (CSWAE)

Microsoft Certifications:

- Windows Server 2008
- Windows Server 2008 Network Infrastructure, Configuration
- Windows Server 2008 Enterprise Administrator
- Windows Server 2012
- Microsoft Office (Word- Excel – power Point – Outlook - Database - Visio
- Installing & Configuring MS Windows 7 Client
- Troubleshooting & Supporting MS Windows 7 in the Enterprise
- Certified Data Center Professional - CDCP
- Supporting Users Running applications on MS Windows XP OS

- Windows Server 2008 Active Directory, Configuration
- Windows Server 2008 Applications Infrastructure, Configuration
- Windows 7 and Office 2010, Deployment
- Upgrading Your Skills to MCSA Windows Server 2012
- MS Windows 7, Enterprise Desktop Support Technician
- Configuring & Administrating MS Windows 7
- Server Virtualization with MS Windows Server Hyper-V & System Center
- MS Windows 2000 Network & Operating System Essentials
- Supporting Users Running MS Windows XP OS
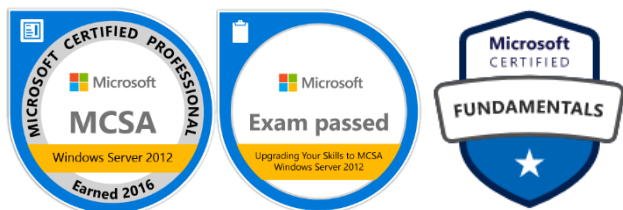
Languages

Arabic: Mother tongue
English: Good written & spoken

Skills & Knowledge

- Ability to work under stress
- Ability to work in team work or independent
- Ability to organize and communicate information clearly
- Good problem solving and analytical skills
- Accurate typing
- Knowledge of network, server, software, security cameras, Access control, Webex, hardware components, configuration parameters and hardware troubleshooting techniques
- Knowledge of application software, installed hardware and other personal computer related peripherals used in the office
- Ability to communicate both orally and in writing to non-technical personnel to troubleshoot and to resolve problems
- Ability to read, write, understand instructions and communicate in English

Education

- Bachelor of Computer Science – Tiba Academy - 2000
- High School - Istituto Salesiano Don Bosco (Italian institute)

Personal Data

Nationality: Egyptian
Date of birth: November 29th, 1975
Place of Birth: Cairo
Marital Status: Married
Military Service: Exempted

References

References Furnished Upon Request