

Mohamed Sayed

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## Career Objective

A highly dedicated and motivated professional seeking a position in hospitality, entertainment, or restaurant.

Passionate about contributing to company growth, enhancing customer experience, and introducing innovative solutions.

## Education

- Bachelor's in Management Information Systems

Thebes Academy, 2026

## Work Experience

- Team Leader - Cosmo Fun (2023 - Present)

- Leading a team in the entertainment sector to achieve targets.
- Organizing events such as parties and birthdays to deliver exceptional customer experiences.
- Resolving customer issues efficiently with excellent communication skills.

- Branch Manager - Taiyaki (2018 - 2022)

- Managing daily branch operations and ensuring smooth workflow.
- Supervising and motivating staff to achieve optimal performance.
- Handling inventory and maintaining relationships with suppliers.

- Sales Representative - Clouds (2017 - 2018)

- Achieved sales targets by understanding and fulfilling client needs.

- Built strong relationships with customers to ensure repeat business.
- Event and Party Organizer
  - Experienced in planning and organizing private events such as weddings and birthday parties.
  - Delivered creative ideas and tailored solutions to meet client expectations.

## Training and Certifications

- HTML and CSS Programming Course
- English Language Course
- First Aid Certification - Egyptian Red Crescent

## Skills

- Strong leadership and team management abilities.
- Excellent in organizing events and providing innovative ideas.
- Proficient in Microsoft Excel for data analysis and reporting.
- Professional in drafting and sending emails.
- Exceptional customer service skills, including problem-solving and effective communication.
- Knowledge of basic programming (HTML and CSS).
- Trained in providing first aid in emergency situations.

## Languages

- Arabic: Fluent
- English: Very Good