Mina Sameh Tawfik

My Contact

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Technical Courses

- Basics of N +
- CCNA Course
- Embedded system (Level 1)
- PLC (Level 1)

Soft skills

- Good in C Programming
- Good in Microsoft Office
- Leadership
- Research
- Teamwork
- Development
- Ability to analyze and solve problems
- Working under pressure

Languages

- Arabic (Mother Tongue)
- English (Very Good)

Personal Information

- Date of birth : 19/11/1996
- Place of birth : Beni Suef , Egypt
- Nationality : Egyptian
- Graduation Year : 2019
- Marital Status : Single
- Military Status : Completed.

PROFFISIONAL Summary

Resourceful Entry Level Network Engineer committed to performing assigned tasks while working in a fast-paced environment. Adept at identifying system performance and operational issues.

Education

- **Academic Qualifications :** Bachelor in Electronics & Communication Engineering at Modern Academy for Engineering and Technology in Maddi at 2019
- **Graduation Project :** Designing and constructing network of sensors for autonomous vehicle and the communication link with a remote center
- **Grade of Project:** Excellent.

Key Responsibilities

- Network Management and Analysis .
- Assist in identifying new tools that would help to resolve issues or create a smoother and more efficient monitoring process.
- Perform hardware and software testing including providing feedback and configuration documentation.
- Provide customer technical support using phone, email and visit using all possible methods: ONT GUI, ZMS, and OLT.
- Supports Arabic with external customer .
- Improved efficiency and operations by designing effective , increasing manager satisfaction.
- Provided technical guidance to teams through clear and easy to understand presentations.
- Analyzed users' needs and adapted designs accordingly.

Experience

- Armed forces certificated (Reserve officer)
- Operation, maintenance and repair of equipment and electrical appliances .
- From (Apr 2020 _ Oct 2022) .