

MOHAMED KARAM IBRAHIM

CONTACT

01223511583

Midokazem43@gmail.com

25 AlTadamon Alharam, Giza, 020

PROFESSIONAL SUMMARY

Oversee and provide direction for major security-related projects and physical security technologies including but not limited to; various card key access systems alarm systems Video surveillance systems security services IT and data security systems and various other related systems participate and provide leadership on various committees councils and process improvement teams acting in an advisory capacity Interprets security laws regulations and contract requirements; directs subordinates in enforcing compliance, and maintains relationships with law enforcement regulatory agencies and other issuers of security requirements

SKILLS

great investigations skills.

high fitness & strong physical.

hard worker.

high energy.

dependable.

cool & calm.

work under different circumstances

flexible character with the team members.

EXPERIENCE

SAFETY & SECURITY MANAGER *Mar 2017 - Jun 2020* *Four Seasons Hotel Kuwait At Burj AlShaya, Kuwait*

· Undertakes tasks as requested by SEC to ensure compliance with security standards and processes in the region Middle East & GCC. · Travel & Project Security; Security Incident Management; Crisis

Management and Business Continuity; Asset Protection; Event and Personnel Protection; Property Protection & Physical Security. · Ensures a high-quality level of security service provision by external security providers and manages the contractual relations with Corporate Security for the region the Middle East & GCC i.e. development of a global & regional security organization and development of security processes. · In support of Management to develop and maintain effective security and crisis management structures through identifying key stakeholders and establishing effective working relationships with them in order to meet business security requirements · Provides tactical advice and operational support to Management in responding to security-related incidents, including incident and crisis management, incident reporting and investigation, in close collaboration with Corporate Security. · Supports the development of local security procedures to mitigate security threats whilst proactively monitoring the security environment to prioritize activities to support business goals and achievements. Develops and supports local initiatives in response to business security requirements and to maintain security awareness within individual business units. · Develops and maintains internal and external networks to stay current with industry best practices and developments in delivering cost-effective security.

ASSISTANT SECURITY MANAGER *May 2007 - Mar 2017* *Four Seasons Cairo At Nile Plaza , Cairo*

1. The ability to manage and supervise the day to day Safety & Loss Prevention force of the property to ensure the safety and security of all guests, personnel, and property.
2. The ability to review and conduct performance evaluations for Safety & Loss Prevention staff.
3. The ability to manage labor costs; plan vacations effectively and ensures proper service levels are provided with the labor standards.
4. The ability to monitor and effectively manage expenses; closely monitors Purchase requests, checks, and other disbursements paperwork.
5. The ability to implement all policies and procedures regarding security and safety.
6. The ability to design and implement preventive safety and security programs.
7. The ability to prevent situations that could jeopardize the reputation of the hotel.
8. The ability to investigate crimes committed against the hotel, guests, and employees.
9. The ability to document all incidents occurring in the hotel in connection with the crime, subversions, potential liabilities, and insurance requirements. And in documenting such activities remain objective, and write a comprehensive report.
10. The ability to assist hotel staff in the handling of unusual guest or employee problems, such as but not limited to, disorderly conduct, thefts, suicides, bomb threats, employee or guest accidents, fire or safety hazards, robberies, terrorist activities, civil disturbance, power or elevator failures, medical assistance, and natural disasters.
11. The ability to select, train, schedule, discipline, and direct security personnel in all aspects of security policies and procedures.
12. The ability to keep abreast of developments within the hotel and community as they relate to security as well as act as a liaison with local law-enforcement agencies.

13. The ability to remain informed of current Federal and local laws and regulations as they relate to the hotel, particularly in areas of guest, patron, and employee rights.

14. The ability to take an active role in the development and implementation of the hotel's fire plan. In addition to testing the hotel's Fire and Emergency Response preparedness. 15. The ability to take responsibility for all training related to the hotel's emergency procedures, and conduct bi-annual Fire Drills.16. The ability to control the key, lock system, alarm system, and fire protection system.17. The ability to chair the Health and Safety Committees in the hotel.18. The ability to respond properly in any hotel emergency or safety situation.19. The ability to perform other tasks or projects as assigned by hotel management and staff.20. The ability to execute all tasks of security supervisors and officers.

TRAINING COURSES

bomb sniffer device (EDV 3000)

security awareness training (us embassy)

basic first aid and CPR from Egyptian red crescent *international first aid license from UK.*

full first aid training from American heart association

full first aid training from UK first aid international association

active shooter in the place

suspicious behavior

use of fire extinguisher

use of emergency alarm system

security check and patrolling

incident report and security form

CCTV surveillance monitoring and analyzing

vehicle bomb search

bomb search

respond telephonic bomb threat

elevator emergency procedures

bldg. evacuation. compound during disaster

crisis management

fire detection, alarm suppression system

fire prevention use a portable fire extinguisher

evacuation a burning bldg.

use an emergency action plan

use the personnel protective equipment

ventilation

fire hoses

fire behavior

water supply

flammable toxic materials

rescue operation

responds to fire alarm and performs designated tasks to suppress fire rescue life and protect property.

first aid training 01-08-2016

how to be a good leader

search & rescue

securing the tourist groups.

how to solve the critical problems.

how to handle the guests complains.

EDUCATION

BACHELOR DEGREE - MANAGEMENT STUDIES OF TOURISM & HOTELS *Jul 2001* Faculty
of Tourism & Hotels (Helwan university), Giza