


# IBRAHIM SHAYAL

## CALL CENTER

### CONTACT

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201556099268 

Egypt,Gz 

### EDUCATION

Bachelor of computer science

Computer science

Sudan university of computer &  
science

2020 - current

Khartoum

### SKILLS

Computing skills(Microsoft  
excel,Power Point,Microsoft  
word)

Communication Skills (Bilingual  
Interpreter[English-Arabic])

Advertising Marketing  
(Specialized Social Media)

Programmer (Software  
Technician-FOA)

Software consultants  
Web designer

### WORK EXPERIENCE

#### Call Center and Advertising Marketing

International new

January 2025 - current / Egypt,Giza

- Taking the workflow within the company into the system to activate the desired customer and provide the company's services while discovering the target consumer, further more take the front of the company by create Attractive advertising campaigns.

#### Teleselles

Q-Pullotion

November 2024 - January 2025 / Egypt-Giza

- Providing customer services and completing transactions in accordance with the company's system objectives and reserving times that suit the workflow and customer needs.