



CONTACT

PHONE: 01116170149

Location: New Marg – Cairo – Egypt

EMAIL: Ibrahimasran8@gmail.com

PROFILE

Name: Ibrahim Mohamed Aly Asran

Gender: male

Nationality: Egyptian

Birthdate: 5-6-19983

Military Service: Exemption

TECH SKILLS

Word & Excel

Internet & windows

Outlook

Tele sales

Direct sales

Data entry & Data Analysis

COURSES

Customer Service Experience

HOBBIES

Gym & cross fit

reading

IBRAHIM MOHAMED ALY ASRAN

Call Center & Customer service supervisor

WORK EXPERIENCE

Talaat Mostafa group (TMG) – sales & marketing sector

2022 – present

Call center & customer service

2018-2022

Call center & customer service senior specialist

2015–2018

Call center & customer service specialist

Talaat Mostafa group (TMG) - food & beverage sector

2012-2015

Head Waiter

2007–2012

Head Station Waiter

EDUCATION

Kuwaiti al-Azhar institute

1988 - 2003

Degree:87%

Al-Azhar university- Faculty of Education

2003 - 2007

Graduation degree: (D)

supervisor

SKILLS

Leadership

Problem solving

Decision making

Attention to details

Oral & written communication

Work under pressure
