

MUSAB DAOUD

HOTELS OPERATIONS MANAGER



Dammam, Saudi Arabia



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EDUCATION

CERTIFICATE

eCornel University / 2018

Hospitality Management Certificate

SKILLS

Financial Management, Leadership,
Emotional Intelligence

Hotels Operations, Multitasking,
Business Development

Analytical skills, Communication,
Conflict Resolution

Budgeting, Yield Management,
Business Plan

Prioritizing, Problem-solving, Project
Management

PERSONAL DETAILS

Date of birth: Mar 24, 1993

Nationality: Sudanese

Visa status: Transferable

Marital status: Married

LANGUAGES

Arabic

English

An Adept, Self-assured, and profoundly dynamic Hotels Operations Manager with proven proficiency in strategic planning and adept management acumen, aspiring to secure a managerial role within a progressive hotel establishment. Eager to enhance, innovate, and adeptly navigate novel challenges in pursuit of surpassing targets and yielding optimal outcomes, all while upholding superlative standards within a constructive professional milieu.

WORK EXPERIENCE

La Rive Hotels & Suites

Jun 2021 - Present
Dammam

OPERATIONS MANAGER

During my tenure at La Rive, I confronted a spectrum of challenges that tested my mettle. Undeterred, my team and I orchestrated a remarkable transformation, leaving an indelible mark of accomplishment. The Journey was fraught with obstacles, yet the collaborative synergy prevailed, and our collective efforts yielded substantial differences. I hold profound gratitude for the invaluable opportunity and the strides we achieved together.

Braira Azizia Resort

Jul 2020 - Jun 2021
Khobar

EXECUTIVE ASSISTANT MANAGER

As the EAM at Braira Azizia, I embarked on a distinctive chapter in my hotel journey. Entrusted with overseeing Front Office, Housekeeping, and Engineering at this 4-star resort in Khobar's burgeoning tourist locale, I embraced a dynamic role. This experience introduced me to novel concepts and expanded responsibilities, contributing to a fascinating interplay of adaptation and growth. It was a privilege to share this period with a dedicated and talented team.

Rosh Rayhaan by Rotana

Feb 2018 - Jun 2020
Riyadh

ASST. RESERVATIONS MANAGER

My tenure at Rotana Hotels remains a cherished privilege, having offered me an invaluable opportunity to thrive within a professional work milieu alongside cooperative colleagues. Commencing as a Front Desk Team Leader, my adept technical skills garnered from a prior Pre-Opening role paved the way for my evolution into a multi-faceted contributor. Progressing onward, my appointment as Assistant Reservations Manager afforded me the unique advantage of straddling both Front and Back offices, a distinction I hold in high regard.

Best Western Premier Al Ahsa Grand Hotels Apartments

Oct 2016 - Feb 2018
Al Ahsa

FRONT OFFICE SUPERVISOR

Joining BWP Pre-Opening Team introduced me to a 5-star hotel chain's challenges and learning opportunities. Immersed in a new environment, I contributed to PMS installation, training, and SOPs, broadening my horizons.

Al Nimran Hotel

Nov 2014 - Jul 2016
Khobar

FRONT DESK - SHIFT LEADER

Al Nimran Hotel provided a foundational platform, shaping me into an adept professional. Grateful for the training and knowledge, it intensified my fervor for the hospitality industry.