



# Hamzeh Jawhari

## PERSONAL INFO:

**Full name:** Hamzeh Husam Kazem Jawhari

**Date of birth:** 07/10/1993

**Place of birth:** Amman, Jordan

**Phone number:** +962 796246794

**Email:** [hamzehjohary@gmail.com](mailto:hamzehjohary@gmail.com)

**Permanent address:** FaysAl-Farhan Al-Jerbah St., Amman, Jordan

## EDUCATION:

**09/2018 – 09/2020** Master's of Science in Strategic Management in Logistics, bbw Hochschule, Berlin, Germany

**09/2011– 09/2016** Bachelor of Science in Logistics, German Jordanian University, Madaba, Jordan.

**09/2015– 03/2016** Hochschule für Technik und Wirtschaft Berlin/HTW Berlin, (International Business – exchange year), Berlin, Germany.

**09/1999 – 07/2011** Diplomas of General Education (Tawjihi) Philadelphia National Schools, Amman, Jordan.

## EMPLOYMENT HISTORY:

**01/2022 – 08/2022 Manager, Flink SE, Berlin, Germany**

Hub Manager at one of Flink's hubs

- Planning, coordination and team leadership of up to 100 employees.
- Recruiting, managing and developing store staff (shift leaders, picker and riders).
- Ensuring optimal workflow, including control of store productivity as well as compliance with store KPIs.
- Stock management: Managing incoming shipments, inventories and ensure optimal product quality.
- Compliance with company policies and health and safety standards.

**06/2021 – 01/2022 Shift Lead, Flink SE, Berlin, Germany**

Shift lead at one of Flink's hubs

- Coordination and management of over 40+ employees.
- Achievement of different KPIs including performance, delivery, etc.
- Participate in the day-to-day business, Managing incoming shipment.

**03/2019 – 09/2020 Working student, Bausch and Lomb, Berlin, Germany**

Working student in customer service department.

- Booking products returns and defects.
- Processing product complaints.
- Follow up of consignment stock inventory discrepancies.
- Data collection and Data maintenance.
- Archiving of documents.

**01/2018 – 06/2018 Operations coordinator, Fetchr, Amman, Jordan**

- First and last mile operations and leading a team of 20+ drivers.
- Organizing, coordinating and assigning shipments and drivers.
- Follow up with 3<sup>rd</sup> party suppliers.
- Support to on-site activities for operations and maintenance, weekly inventory cycle count, arranging material distribution, reporting and fulfillment.
- Stock management: Managing incoming shipments and inventories in a warehouse.

**05/2017 – 01/2018 Logistics officer, AlArabi for Construction, Amman, Jordan**

- Manage and follow up with suppliers, supervising shipments, quality control, inventory purchasing, direct communicating with customers.
- Managing inventory flows and controlling inventory levels.
- Assisting in the preparation of invoices and other bookkeeping tasks.

**09/2016 - 05/2017 Logistics Assistant, AlArabi for Construction, Amman, Jordan**

- Supply management, inventory purchasing, monitoring efficiency and quality of operations.
- Packing and preparing the orders before delivery.

**03/2016-09/2016 Interns in Operations Department, MisterSpex GmbH, Berlin, Germany**

- Order processing, picking and packing, quality assurance, warehousing, returns.

**02/2015-03/2015 Interns in Logistics, Aramex, Amman, Jordan**

- Transportation process and delivery, warehousing.

**RELEVANT SEMINARS & COURSES:**

**11/2015 Open SAP Leadership in Digital Transformation Course.**

**11/2014 Financial Statements & Balance Sheet Components Seminar;**

**OTHER SKILLS:**

**Languages:** Arabic, English, and German.

**Technology:** proficient in Microsoft Office, excellent Internet skills, ability to work with logistics software (Microsoft Dynamics, Vista Log, Easy Log), ERP systems such as SAP and Oracle (PeopleSoft), Quinyx system and Notion system.

**Personal skills:** Attention to details, excellent leadership and communication skills, great at working in a team, fast learner, highly organized and efficient.