



Haitham Wafai
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Objective

To join a professional engineering consultancy firm as an **IT Support** specialist, where I can apply my technical knowledge, creativity, and flexibility. I am eager to grow, improve, and bring value to the team through reliable tech support and innovative problem-solving.

Education

B.Sc. in Computer Engineering (Ongoing)

Gaziantep Islamic Science and Technology University – Gaziantep, Turkey

Experience

Sales and Technical Assistant

Baklawati Sweets Company – Gaziantep

Jan 2022 – Dec 2023

- Contributed to strong monthly sales performance through excellent client engagement.
- Managed product inventory digitally and supported internal team with tech troubleshooting.
- Assisted with data entry, reporting, and digital archiving using tools like Google Drive and Dropbox.

Technical Skills

- Microsoft Office 365 (Word, Excel, PowerPoint, Outlook)
- Google Drive, OneDrive, Dropbox for cloud management
- Basic PC troubleshooting (hardware & software) - Digital organization and data support

Languages

- Arabic (Native)
- Turkish (Fluent)
- English (Very Good)

Volunteering Experience

Actively engaged in youth initiatives including the organization of events, coordination of schedules, and providing on-site technical support. These voluntary roles have strengthened my skills in leadership, communication, and IT logistics.

Notes

- Resident of Gaziantep and available for full-time work.
- Strong sales background combined with technical proficiency. - Flexible, creative, and always ready to improve and learn.