



# FAROUK MAGDY

SMB SENIOR ADVISOR



## EDUCATION

2011 - 2015  
Cairo University

**BACHELORS OF COMMERCE**  
Graduated from Faculty of Commerce - Accounting Department.

2016 - 2024  
High Cinema Institute

**HIGHER CERTIFICATE**  
Graduated from Production Department.



## LANGUAGES

**Arabic** : Mother Tongue.

**English** : Very Good.

**Spanish** : Beginner.



## EXPERIENCE

2023 - Up till now  
E& Global Services

### SMB SENIOR ADVISOR

I joined different team with new goals and challenges to be accomplished, and I have proven my skills very fast so I was reliable to be given some tasks to work on to enhance the figures on team's level.

2020 - 2023  
E& Global Services

### EXPERT DESK ADVISOR

I started my journey with EGS as a customer care advisor then I got promoted after only 3 months and joined the Experts team.

2018 - 2020  
Etisalat Egypt

### CUSTOMER CARE ADVISOR

It was my first step in this career and I was so lucky to work with several team leaders who taught me a lot of skills and techniques to overcome any challenge at work or to handle any unsatisfied customer.

2016 - 2018  
Mash Premier

### SALES MEDICAL REPRESENTATIVE

It was my first step in sales career with reputable pharmaceutical company, I was dealing with many types of customers and doctors to build strong and reputable branding for our products and strong customer base.

2014 - 2015  
TVision

### PRODUCTION ASSISTANT

I worked as production assistant in 60 episodes series named "El Beyout Asrar" and it was one of my successful steps because it enhanced my communication skills.

## CONTACT ME



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## ABOUT ME

Nationality : Egyptian.

Date of Birth : 19/12/1993.

Marital Status : Married.

## PRO SKILLS

PHOTOSHOP



ILLUSTRATOR



INDESIGN



MS WORD



MS EXCEL

