

Mohamed Salah Mohamed Mourad

Contact Information

LinkedIn: https://www.linkedin.com/in/mohamed-salah-deabas_ab916a13b

E-mail: Mohamsalah34@gmail.com

Mobile: (+02) 01223451278 - 01553114570

Address: Giza, Egypt

Objective

Seeking a career in networks (It specialist, Technical support) in a multinational company, that has the vision to make a technological difference around the world and allow me apply and enhance my academic background, skills, and career and I am willing to develop my technical skills in a better way to increase my efficiency and benefit the company in return.

“Have a passion for learning, adapting new technologies and adding value”

Education

Bachelor's Degree, Computer Science of Modern Academy.

(Jun 2019)

Training Course

[2017 _ 2018]

Course: CCNA R&S 125-200 [YAT Academy]

Experience

It technical support

- I worked first in it technical support team work YAT Academy part time.
- Learned more about working in teams.
- I learned more about some programming languages.

It technical support specialist

- I worked in it technical support Xceed careers.
- I worked in it technical support telecom Egypt.

Experience

- Talk to customer's over the phone or via email to provide solutions to technical problem.
- Explain and provide IT solutions to customers in non-technical and comprehensible terms.
- Prepare and present reports to update management on IT support operations
- Operate and work with equipment such as smart boards, external devices, computer diagnostic tools, printers etc.
- Respond to inquiries about hardware or software issues
- Attend educational programs, workshops, and seminars to stay abreast with development in the IT industry.

Skills

Personal Skills: working under pressure, working in group, handling problem self-motivated and having a leading character.

Technical Skills

Programming Languages

- Java ★ ★ ★ ★ ★ ★ ★ ★ ★ ★
- C/C++ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★
- C# ★ ★ ★ ★ ★ ★ ★ ★ ★ ★
- Python ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

Networking

- CCNA ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

Computer Skills

- Microsoft office Package ★ ★ ★ ★ ★ ★ ★ ★ ★ ★
- Cisco packet tracer ★ ★ ★ ★ ★ ★ ★ ★ ★ ★
- Visual studio ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

Soft Skills: Excellent interactive skills, good presentation skills good team building skills and good communication skills.

- ⇒ Able to learn new systems, tools, and programming languages.

Analytical Thinking and Problem Solving Team

Team Work

⇒ I am happy working independently or in a close team environment

Communication Skills Languages

English Good in speaking and very good in writing.
Arabic Mother tongue.

Personal Information

Date of Birth: 12 June, 1997.

Nationality: Egyptian.

⇒ References will be provided upon *