

GIALELDIN HABIBALAH

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JOB TITLES

OBJECTIVE

Engineer and programmer

I have a strong solving skill

For problems and I have practical experience

In the creation and maintenance of networks and printers

And designed in an environment

Driven by tests

I work on programming and maintaining various computers

I work in the maintenance and installation of surveillance cameras

SKILL HIGHLIGHTS

- **Languages:** English, Arabic
- Word, Excel, PowerPoint, Access,
- Design and Photoshop
- Devices maintenance
- SEO
- Marketing
- Branding
- CCTV Camera

EXPERIENCE

Lana Center for Computer Science | January 2017 to march 2023 "no website"

- Create and design software solutions
- Solve problems and driver requirements
- Conduct periodic review of the devices
- Ensure the quality of operations.
- Maintenance and repair of devices are carried out on a daily basis
- I have been repairing and maintaining computers, printers and other peripherals for over 5 years.
- I diagnose hardware and software problems and problems with a variety of computer systems.
- Create and maintain accurate inventory records for all computer components.
- Maintain clean and organized workstations.
- Computers designed specifically to meet specific customer needs.
- Providing technical support to end users to solve computer related problems.
- Develop detailed testing and troubleshooting procedures for computer hardware and software.
- Install, configure, and maintain operating systems, applications, and utilities.
- Perform regular backups and restore lost or damaged data.
- Provide accurate and timely status updates to customers and management.

Zain Telecom Company | March 2011 to march 2014 "www.zain.com/ar"

- Responding to customer inquiries and providing technical support for products and services
- Troubleshoot and resolve customer complaints in a timely manner
- Maintain customer records and document customer interactions
- Evaluate customer feedback and recommend changes to improve customer satisfaction

Sales Assistant, Lava Store, Khartoum, SU (2008-2010) "no website"

- Providing customer service and assistance with product selection
- Show product features and answer customer questions
- Process customer payments and maintain sales records
- Assistant in developing promotional materials

EDUCATION

Bachelor & Diploma of Science: Computer Information Systems

Blue Nile University

2001 to 2006 | Kh, Sudan

PERSONAL INTERESTS

Sports activities: Swimming, tennis (in a club), basketball, football.

Cultural activities: Piano practice.

REFERENCES

Glaeldin, Habibalah,

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