ADHAM MOHAMED SHAHER

@ Demoshaher4@gmail.c

**** 01030264885

Al Abbasiya street 3b Maher

31 January 1994

EDUCATION

Bachelor's degree arts-oriental languages, turkish major Ain Shams University

February/2016

EMPLOYMENT HISTORY

Customer service and sales agent

Golodger

February/2021 -

Cairo/nasr city

 Handling customers and make deals with thim to book units from our website

ticketing reservation agent

Flyin

...

Movember/2018 - October/2020

Cairo /el madii

• Ticketing reservation agent and customer service agent

ticketing reservation agent

lozan tourism

Cairo / Roxy

• ticketing reservation agent and customer service agent

CERTIFICATES

(English course)

Not courses

2020

Certificate in ticketing reservation

karnk

≅ 2017

trained as reservation &ticketing agent

in Egypt air office

2016

Certificate in interview skills

Egypt air

2016

Certificate in terminology

Egypt air

≘ 2016

SUMMARY

Developing and utilizing my skills as reservation & ticketing agent reaching the highest performance possible not for personal actualization but also for the good of .the organization I am affiliated to

SKILLS

Very good communication skills

Creativity

Self-Confidence

Able to handle multiple task

Problem solving

Time Management

Hard worker

Flexible

HOBBIES

Read

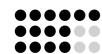
Gym

Running

Swimming

LANGUAGE SKILLS

Arabic Turkish English



OTHER

Marital Status: Single

Certificate in customer service
Egypt air
2016
Professional diploma in fares and ticketing
Egypt air
m 2016
Amadeus basic course with a degree granted A
Egypt air

≅ 2016