<u>C.V</u>

Adel saleh abd elfattah Ahmed

Address: Andrea – Dar elsalam – Cairo - Egypt.

• Mobile: (+20) 01274554511.

• E-Mail: <u>adel.saleh.cs@gmail.com</u>

Nationality: Egyptian.Date of Birth: 24/1/1988.

• Place of Birth: Shubra Alyaman – Zefta – Gharbia - Egypt

• Marital Status: Married.

Military: Completed as A reserve Officer.

Education:

faculty of computer sciences and information system Mansoura University .

- Department :computer science .
- Graduation project :
 - Title :voice over internet protocol (voip).
 - Degree :Excellent degree (A+).

courses:

- CCNA(Routing & Switching) protocols.
- CCNP (Routing & Switching) protocols.
- MCITP 2012(Active Directory, File Server, wsus, DHCP Server, DNS Server & Share printer).
- IT essential v.5 certified from cisco.

Experiences:

- I worked in industrial development group zone in 6 of October as a system administrator from 1/5/2019
- Responsible for systems software, hardware, configurations Access
- point and Routers Designing and configuring VoIP system such as grand stream central
- Responsible for infrastructure of fiber optic network that connected to all factories.
- Responsible for active directory server ,share folder server.



- I worked in Digitalcom company as a Network engineer from 1/10/2017
- Responsible for systems software, hardware, configurations Access point and Routers
- Designing and configuring VoIP system such as grand stream central and IP Phone.
- Troubleshooting, diagnosing and resolving hardware, software, and other network and system problems.
- Designing, configuring and testing networking software, computer hardware, and operating system software.
- I worked in Baghdad company as a technical support from 15/1/2015 to 1/5/2017.
- Installing and configuring computer systems.
- Troubleshooting system and network problems diagnosing and solving hardware or software faults .
- Design & install network infrastructure.
- Installing and configuring CCTV.
- Monitoring and maintaining computer systems and networks .
- I worked in Te _data company as a technical support (call center agent) from 1/4/2014 to 1/9/2014.
- I completed my military service as A reserve Officer from 1/4/2011 to 1/1/2014.

Languages:

- English: Very Good [Written/Spoken].
- French: accept[Written/Spoken].

Thanks a lot for Your Paying Attention



Certificate



In recognition of the commitment to achieve professional exellence

This certifies that Mr./Mrs.:

Adel Saleh Abd El-Ftah Ahmed

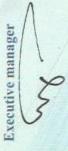
Has successfully complete the program requirments as an

share into .. share help

CCNA

T Share congratulates you on your achievment



















Faculty of Computer and Information Sciences Mansoura University

Center of Consultations

For Computer and Information Systems



Faculty of Computer and Information Sciences approves that

Mr/Mrs Adel Saleh Abdelftah Ahmed

Has Successfully Completed a training Course(s) Entitled
C # Level (1)

Offered by Training Unit

01/08/2008

15/09/2008

15/09/2008

Dean

This Certificate is Awarded on

Director of Unit

MA. EDSON

14-6-1009

H. A. Etman

Director of Center

6002/9/6)

Vice President of Community Serving and Environmental Development

مطبعة جامعة المنصورة



Certificate of Course Completion

T Essentials

During the Cisco Networking Academy® course, administered by the undersigned instructor, the student was able to proficiently:

- Define information technology (IT) and describe the components of a personal computer
- environments from accidents, damage, and contamination Describe how to protect people, equipment, and
- Perform a step-by-step assembly of a desktop computer
- Explain the purpose of preventive maintenance and identify the elements of the troubleshooting process
- Install and navigate an operating system
- Configure computers to connect to an existing network
- Install and share a printer

adel saleh abdelfatah ahmed

NGO Dakahlia Small and Medium Development Association

- Upgrade or replace components of a laptop based on customer needs
- of mobile devices Describe the features, characteristics, and operating systems
- Implement basic hardware and software security principles
- Apply good communication skills and professional behavior while working with customers
- Perform preventive maintenance and advanced troubleshooting
- and provide solutions or recommendations for hardware, operating systems, networking, and security Assess customer needs, analyze possible configurations

CISCO

Jan 16,2014

Salah elshazli

Instructor Signature

Egypt

Academy Name

Salah Eldin El Shazli Mahmoud



Cisco Systems, Inc. 170 West Tasman Drive San Jose, CA 95134-1706

Direct: 408 526 4000 FAX: 408 526 4100 www.cisco.com

Jan 16, 2014

Dear adel saleh abdelfatah ahmed

Congratulations on completing the IT Essentials course as part of the Cisco Networking Academy® program. This hands-on, lab-oriented course has prepared you for exciting career opportunities in the technology industry.

By completing this course you have earned a Certificate of Completion for IT Essentials, and acquired competencies that include the following:

- · Define information technology (IT) and describe the components of a personal computer
- Describe how to protect people, equipment, and environments from accidents, damage, and contamination
- · Perform a step-by-step assembly of a desktop computer
- Explain the purpose of preventive maintenance and identify the elements of the troubleshooting process
- · Install and navigate an operating system
- · Configure computers to attach to an existing network
- Describe the features, characteristics, and operating systems of mobile devices
- · Implement basic hardware and software security principles
- · Apply good communication skills and professional behavior while working with customers
- · Perform preventive maintenance and advanced troubleshooting
- Assess customer needs, analyze possible configurations, and provide solutions or recommendations for hardware, operating systems, networking, and security

Technological literacy is more important today than ever before, and Cisco is proud to provide you with the knowledge and skills necessary to build and maintain computers.

Please accept my best wishes for your continued success.

Sincerely,

John T. Chambers

John Chambers

Chairman and Chief Executive Officer