



KAREEM EID MOHAMED

BRANCH MANAGER

SKILLS

SALES FORCE AND CUSTOMER SERVICE IS ADVANCED.
ENGLISH IS FLUENT.
COMPUTER SKILLS (ADVANCED KNOWLEDGE OF MS WORD & ACCESS AND EXCEL) .
PROBLEM SOLVING - IMPROVED WORKFLOW TO INCREASE PRODUCTIVITY .
TEAMWORK (PART OF SALES TEAM WHO GENERATED MOST REVENUE) .
ADAPTABILITY AND TIME MANAGEMENT .

EDUCATION

ZAGAZIG UNIVERSITY
FACULTY OF ART
DEPARTMENT OF ARABIC LANGUAGE
2009 - FAIR

PERSONAL INFO

ELHARIRY , ZAGAZIG ,
ELSHARQIYA GOVERNMENT
EGYPT
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DATE OF BIRTH
10-06-1986



PROFILE

BRANCH MANAGER IN MORE THAN A COMPANY LIKE (CILANTRO AND BALENO) , EXPERIENCE FOR 8 YEARS IN FIELD OF CAFE AND RESTAURANT COMPANIES , I WAS ONE OF THE REASONS FOR THE SUCCESS OF A COMPANY TILL IT REACHED A NUMBER OF ITS BRANCHES TO 22 , I WORKED AS A SUPERVISOR ON SALES IN ONE OF THE PHARMACEUTICAL COMPANIES , AND PRACTICED THE PRESS AS A JOURNALIST FOR PERIOD OF TIME AND WORKED IN THE MARKETING ALSO .



WORK EXPERIENCE

- **BRANCH MANAGER AT BALENO CAFE | 2013 - 2020**
- **RESPONSIBILITIES:**
- **TRAINING AND QUALIFICATION TO STAFF FOR HIGH EFFICIENCY AND PRODUCTIVITY.**
- **WORK ON CUSTOMER SATISFACTION AND QUALIFY EMPLOYEES TO REACH THE HIGHEST EFFICIENCY .**
- **PROVIDING BASIC AND ADVANCED SKILLS FOR EMPLOYEES IN SELLING, MARKETING AND CUSTOMER SERVICE .**
- **MANAGE STORES AND FINANCIAL AFFAIRS . .**
- **UPGRADING AND DEVELOPING IN PRODUCT QUALITY .**
- **MAKING A BUSINESS PLANS AND MARKETING STRATEGIES FOR ACHIEVE THE HIGHEST PERFORMANCE .**
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- **BRANCH MANAGER AT CILANTRO CAFE | 2012 - 2013**
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- **COORDINATOR AT KAOUD HOTEL , FRONT OFFICE | 2012 - 2012**
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- **SUPERVISOR OF PHARMACEUTICAL SALES AT EGPI (EGYPTIAN GROUP FOR PHARMACEUTICAL INDUSTRIES , SALES DEPARTMENT | 2010 - 2011**
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- **JOURNALIST AT HOOQOK.COM NEWS NETWORK | 2009 - 2010**