

ARSANY MAGDY DIMIAN GERGIS

TOURIST CONSULTANT

ABOUT ME

I have high experience more than 7 years As a Travel Advisor, play a pivotal role in guiding clients to make informed decisions regarding their travel plans, taking into consideration their preferences, requirements, and capabilities. My responsibilities www.linkedin.com/in/arsany-magdy- encompass the comprehensive planning of trips, whether to domestic or international destinations, including coordinating tours, arranging accommodations, managing transportation, providing insurance solutions, and securing competitive fares. I expertise and commitment ensure that clients embark on memorable journeys tailored to their unique desires and needs.

EXPERIENCE

Travel agency

Tejwal Travel Company - Saudi Arabia

Jul 2020 - Oct 2023

- Plan and sell transportation, accommodations, insurance and other travel services.
- Cooperate with clients to determine their needs and advise them appropriate destination, modes of transportation, travel dates, costs and accommodations.
- Provide relevant information, brochures and publications (guides, local customs, maps, regulations, events etc) to travelers.
- Book transportation, make hotel reservations and collect payment/fees.

Travel agency

Future Travels Company Saudi Arabia

Mar 2016 - Jun 2020

- Use promotional techniques and prepare promotional materials to sell itinerary tour packages.
- Deal with occurring travel problems, complaints or refunds.
- Attend travel seminars to remain updated with tourism trends.
- Enter data into our software and maintain client files.

Travel agency

Arabian Inter Travel & Tour Company - Malaysia

Mar 2013 - Feb 2016

- Follow up with clients about travel plans and make adjustments as needed, including coordinating with the client's point of contact as the event approaches.
- Research fare and schedule information.
- Offer advice to clients on destinations.
- Make alternative arrangements if changes arise before or during the trip.

CONTACT

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- 03-06-1989
 - **Egyptian**

EDUCATION

Bachelor of Information Systems Management

The Higher Institute of tourism, Hotels & Computer (H.I.T.C.) El Seyouf - Alexandria 2008-2012

LANGUAGE

English Arabic

SKILLS

- Amadeus Basic & Advanced
- Reservation Agent Hotels
- Package & Tours
- Galileo Basic
- ICDL
- Ticketing and hotel package
- Critical thinking
- Resilience
- Creativity
- Communication