

AMAL TURKISTANI

CONTACT

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Riyadh - KSA

LANGUAGES

●●●●● Arabic

●●●●● English

SKILLS

Lead & Develop

Training & Coaching

Customers Relation

Microsoft Dynamic CRM

Microsoft Office

Time Management

HOBBIES

Drawing Driving

Swimming Traveling

EDUCATION

English Courses 2006

Computer Diploma 2005

High School Degree 2003

WORK EXPERIENCE

Customers Resolution Team Leader
IKEA Saudi Arabia & Bahrain - Riyadh 2021 - Present

Customers Resolution Representative
IKEA Saudi Arabia & Bahrain - Jeddah 2020 - 2021

Customers Support Specialist
IKEA Saudi Arabia & Bahrain - Jeddah 2019 - 2020

Social Media Specialist
IKEA Saudi Arabia & Bahrain - Jeddah 2018 - 2019

Customers Support Representative
IKEA Saudi Arabia & Bahrain - Jeddah 2017 - 2018

Call Center Agent
IKEA Saudi Arabia & Bahrain - Jeddah 2016 - 2017

Call Center Agent
Mohammed Yousef Naghi Motors - Jeddah 2015 - 2016

Call Center Agent
Aramex - Jeddah 2014 - 2015

Store Manager
Shobra Stores - Jeddah 2012 - 2013

Administrator
Al Jeel Al Saleh Schools - Jeddah 2010 - 2010

Assistant Secretary
Dr. Saleh Al Nafisi Investment & Trading - Jeddah 2006 - 2007

COURSES & TRAINING

Customer Centricity Service Excellence & Culture 2022

Customer Service Excellence 2018

The new Saudi Labor System 2017

Smile Effect 2017

EXTRACUURICULAR ACTIVITIES

Hiring Community IKEA Saudi Arabia & Bahrain

Training Community IKEA Saudi Arabia & Bahrain

Engagement Community IKEA Saudi Arabia & Bahrain