

## Samar Yousef Al Nabtiti

## Professional Goals

I aim to attain an engaging internship position in the field of Customer Satisfaction. I looking to work Online/Presence in that filed.

## Get in touch!

#### Mobile:

+966 54 006 3639

#### Email:

samaralnabtiti@gmail.com

#### Address:

Saudi Arabia - Jeddah

### Nationality:

Jordanian

## Work Experience

### VIP Customer Representative - Call Center

Orange Telecom-Jordan. | March 2008 - August 2012

- Researcher in the Department of Studies on evaluating the service provided to VIP clients.
- -Assisting the concerned department in improving the services provided by providing analytical studies for the extent of customer satisfaction.

#### **Courses Coordinator**

### Engineering Sense - Philadelphia University | 2008-2009

- Conducting studies on the courses required by university students.
- Coordination and organization of courses.
- Conducting marketing campaigns within the university.

# Academic History

### Modern American University, 2018

Bachelor Degree | The International Business Administration

Grade Excellent (A)

# Specializations

- Social Media Management
- Microsoft Office
- Digital Marketing
- Public Speaking
- Communication
- Typing (AR/EN)
- Cooking.
- Sports : Walking, Yoga

## Languages Spoken

Arabic: Fluent English: Good